

**CourtLeader**

LEADERSHIP COMPETENCY: ACCOUNTABILITY AND COURT PERFORMANCE

Overview

The Core Competencies published by the National Association for Court Management (the NACM CORE®) equip court leaders with knowledge, skills, and abilities (KSAs) to support excellence in the administration of justice.

Court leaders need to demonstrate accountability for court performance. Performance measures are tools to: analyze, measure and manage court operations; make decisions to improve and enhance practices; and demonstrate efficiency and accountability. These tools are part of modern leadership actions to communicate progress toward the court mission.



Topic Areas and Objectives

- Assess performance measures currently in use
- Recognize performance measures to implement
- Diagnose court performance with measures
- Develop communication and data use strategies
- Identify staff and organization training on performance measures

The screenshot shows the Utah Courts Performance Measures page. It features the Utah State Courts logo and a photograph of the Utah State Capitol. The page includes sections for 'Background' (describing the implementation of performance management), 'Performance Measure Reports' (linking to 'Access and Fairness in the Courts' and 'Results of surveys'), and 'NACM CORE®' (linking to the NACM CORE website). The URL www.courtools.org is visible at the bottom right.

Key KSA's

- Recognizing the importance of measuring court operations
- Identifying how to measure court work
- Creating a system for measuring accountability
- Organizing and analyzing data
- Developing analytical skills
- Acquiring communication skills surrounding performance discussions

Resources

- History of performance evaluation
- Reasons for Performance Management
- Selecting performance measures

Curriculum Content

- Revised October 2018
- 90 pages
- 10 learning objectives

Content provided by <https://courtleader.net/>

Content adapted from NACM CORE® <https://nacmcore.org/>

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