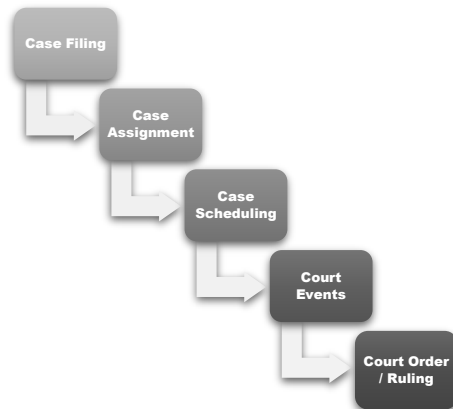
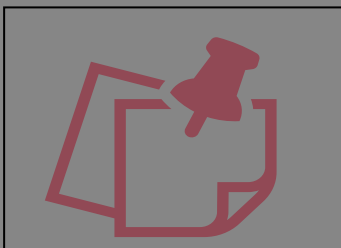


Caseflow Management

Simply the Practice of Paying Attention

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Issue No. 8
Practice Profile:

Collaboration and Outreach with Partners



Caseflow Management Proven Practices

- Leadership
- Performance goals & targets
- Case calendaring, assignment & events
- Caseload inventory & backlog monitoring
- Early, regular, & continuous oversight
- Dispute resolution & settlement practices

- Collaboration & outreach with partners
- Communication, education & training
- Information sharing
- Utilization of technology
- Performance measurement
- Performance management

The caseflow management practice of *collaboration and outreach with partners* includes establishing, maintaining, and leveraging communication. It signifies information sharing and problem solving with those having interest in or contributing toward caseflow management practices and success.

Collaboration and Outreach Purposes

- Mutual goal and project identification
- Cross system problem analysis/resolution
- Cooperative updates and strategizing
- Program enhancement and improvement
- Performance metrics and data sharing
- Resource and support coordination
- Structured collaboration for information sharing, messaging, and outreach
- Caseflow management improvements – all case types

Possible Collaborators and Outreach Entities

- ✓ Judges and court staff
- ✓ Government prosecutors and attorneys
- ✓ Defense attorneys
- ✓ Civil, criminal, family, juvenile, and probate bar
- ✓ Law enforcement
- ✓ Service, program, health, and mental health providers
- ✓ Diversion program liaisons
- ✓ City, county, local executives, and finance directors
- ✓ Other elected officials
- ✓ Victim rights advocates
- ✓ Faith based organizations
- ✓ Local business leaders and academics
- ✓ Former system involved litigants



Elements of Successful Collaboration

- Culture of collaboration and trust
- Shared responsibility and system orientation
- Problem analysis and ongoing evaluation
- Emphasis toward solutions and innovation

From Justice Management Institute – From Silo to System: What Makes a Criminal Justice System Operate Like a System

A Sampling of Court Based Groups

- Justice Advisory Board
- Civil Justice Council
- Criminal Justice Coordinating Council
- Criminal Justice Team
- Community Court Advisory Committee
- Self Help Advisory Committee
- Mental Health Advisory Committee
- Public Safety Coordinating Council

Content provided by <https://courtleader.net>

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